

Customer and Product Summarization

Service Contract Lines
Base Summary

Service Request Activity
Base Summary

Bookings Summary

Incremental
Refresh

Incremental
Refresh

Incremental
Refresh

Service Contracts (ITD) ^{MV}
By Customer, Item

Service Requests ^{MV}
By Item,
Service Request Type,
Service Request Severity,
Customer,
Service Channel

Booked Orders ^{MV}
By Customer, Item

Service Contracts (XTD) ^{MV}
By Customer, Item