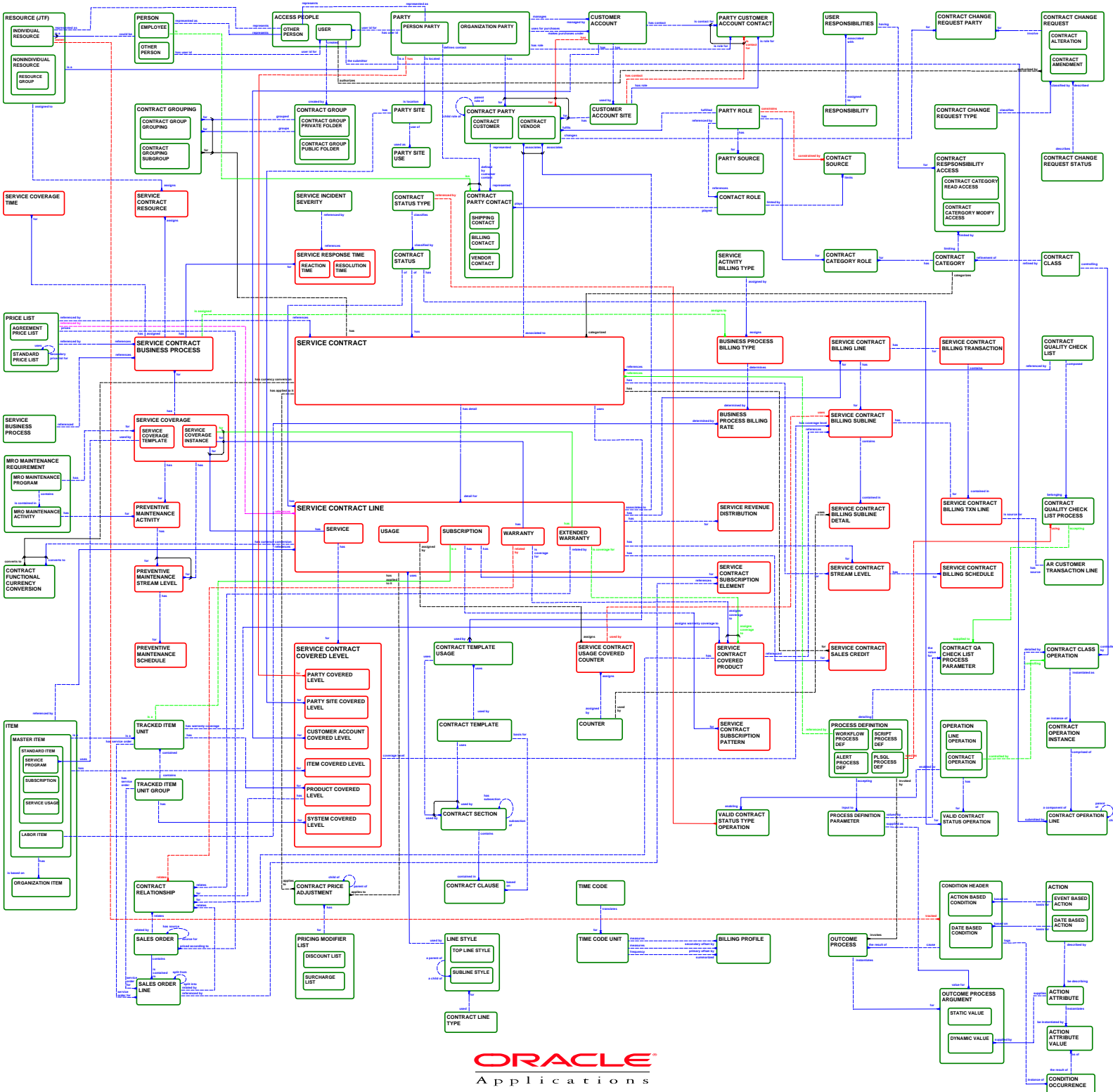


Oracle Service Contracts – Release 11i.10 Logical Data Model



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This logical data model is subject to change without notice.

ER Diagram Legend
 Red entities – owned by application product shown in diagram title
 Green entities – owned by other application products
 Relationship line colors serve as a visual aid in reading the diagram
 Subentities enclosed within thin line boxes and quote marks are sample values, not subtypes